

I have forgotten my password for my DVR

Applies to: VDM, VDC, Vi-series, M-series

Videoswitch can supply back-door passwords to gain access to DVRs.

If you have forgotten your password, please:

- ♦ Find out the serial number of the DVR. This is located on the ratings label under the DVR. It can also be seen on the monitor by pressing the HELP or INFO key. You will need to press the HELP key again or the RIGHT arrow key to access the system configuration screen.
- ♦ Email or telephone Videoswitch to request a backdoor password. You will need to tell us the serial number of the unit.